

A REPORT TO OUR CITIZENS FY 2024 CITIZEN-CENTRIC REPORT



OCTOBER 2023 - SEPTEMBER 2024

ABOUT GSWA

The Guam Solid Waste Authority (GSWA) was created through P.L. 31-20 as an autonomous, public corporation on April 4, 2011. The Legislation established an agency to handle the operations of what was formerly the Solid Waste Management Division under the Department of Public Works. The legislation's stated objective is to achieve GovGuam's eventual resumption of all functions, responsibilities, and authority for solid waste management and operations, and the governance thereof.

After 11 years of being under the management of a Federal Receiver, the District Court of Guam handed the day-to-day operations of GSWA to the GSWA Board and new Management Team on April 30, 2019.

MISSION

The mission of GSWA is to provide a safe and healthy environment for the people of Guam through proper, timely, and efficient collections of refuse materials throughout the villages and urban areas and to assure their proper disposal in legally permitted facilities.

SERVICES

- Curbside Trash Collection
- Curbside Recycle Collection
- Bulky Waste Collection
- Residential Transfer Stations
- Household Hazardous Waste Facility
- Hauler Only Transfer Station
- Layon Landfill

CUSTOMER DEMOGRAPHICS

TYPE	COUNT
Residential	21,568
Commercial	57
Government	52

CUSTOMER PAYMENT BY SOURCE

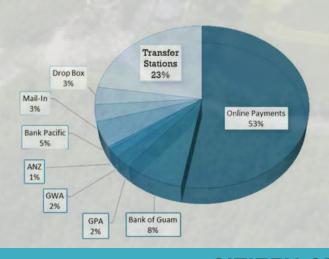


TABLE OF CONTENTS

01	A bout	CCMA
01	ADOUL	GSWA

02 Performance

03 Finances

04 Outlook

LEADERSHIP

MANAGEMENT TEAM

Irvin L. Slike,
General Manager
Kathy B. Kakigi,
Comptroller
Alicia Fejeran,

Chief of Administration Roman B. Perez.

Superintendent of Operations

BOARD OF DIRECTORS

Andrew Gayle,

Chairman

Minakshi Hemlani,

Vice Chairwoman

Peggy Denney,

Secretary

Jim Oehlerking,

Member

Cora Montellano,

Member



CONTACT INFO

GSWA Main Office

546 N. Marine Corps Dr. Tamuning, Gu 96913

Hours: Mon-Fri, 8:00am to 5:00pm

Tel: 671-646-3111 **Fax:** 671-649-3777

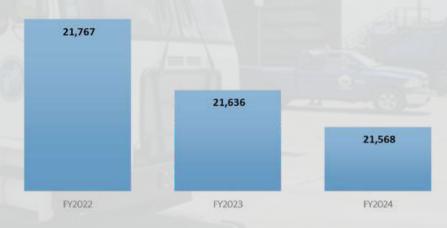
Email: customerservice@gswa.guam.gov

Website: guamsolidwasteauthority.com

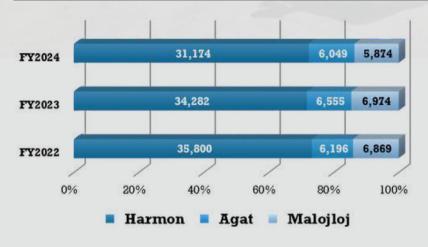
Service/Customer Activities	FY2022	FY2023	FY2024
Layon Landfill Tonnage	96,903	111,128	132,294
Hauler Transfer Station Tonnage	84,831	98,342	93,745
Household Hazardous Waste Customers	5,407	4,397	3,745
Number of Customer Walk Ins	10,225	11,724	11,133
Paperless Invoices Sent	101,286	104,508	110,677



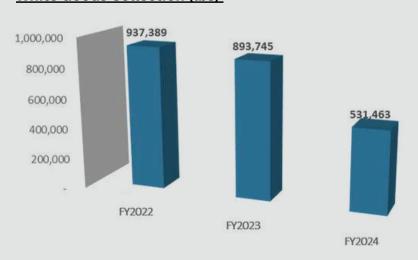
Active Residential Customers



No. of Customers served at the Residential Transfer Stations



White Goods Collection (lbs)





CITIZEN CENTRIC REPORT

Total transfers in

Total revenues and other financing sources

An independent audit of Solid Waste Operations Fund was conducted by Ernst & Young, LLP, resulting in a clean opinion. The Office of Public Accountability released GSWA's audited financial statements on July 28, 2025. More information can be found on our website at guamsolidwateauthority.com

OPERATING REVENUES & Transfers in from Capital Project Fund Transfers In from Recycling 0% Revolving Fund **OTHER FINANCING SOURCES:** 296 Operating revenues: FY 2024 FY 2023 FY 2022 Use of Money Commercial hauters 12,338,106 \$ 11,253,861 9,334,416 12% and Property Residential 7.935.169 7,888,900 8.065,405 Other commercial 2,966,800 310,180 182,611 Government 1,359,403 1.823,673 741.739 Stations/Other Fees Transfer stations and other fees 379,473 384,115 415,919 61,082 144.361 45,290 Use of money and property 378,612 2,418 1.586 ommercial haulers 25,418,645 21,807,508 18,786,966 Total operating revenues Transfers in: Residential Capital Project Fund 850,194 31% 385,624 400,000 Recycling Revolving Fund

400,000 22,207,508

385,624

25,804,269

850.194

19,637,160

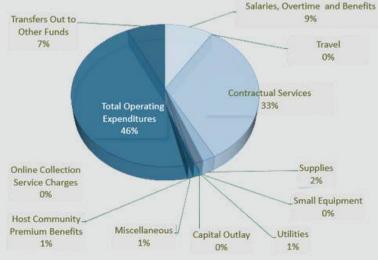
OPERATING EXPENDITURES & OTHER FINANCING USES:

Operating expenditures:		FY 2024	FY 2023	FY 2022
Salaries, overtime and benefits	\$	3,845,300	\$ 3,388,155	\$ 2,453,367
Travel		20,253	14,485	11,421
Contractual services		13,880,404	12,218,838	14,710,599
Supplies		841,582	860,740	494,644
Small equipment		5,950	33,517	25,963
Utilities		166,495	184,108	175,541
Capital outlay				188,760
Online collection service charges			218,817	205,831
Host community premium benefits		460,445	375,780	323,690
Miscellaneous	-	374,861	50,544	255,794
Total operating expenditures		19,595,290	17,344,984	18,845,610
Transfers out:				
Debt service fund		3,047,833	3,045,854	3,044,146
Total revenues and other financing sources	\$	22,643,123	\$ 20,390,838	\$ 21,889,756

In July 2019, GovGuam issued \$27.6 million 2019 Series A General Obligation Bonds to pay for the construction of Cell3 for the Layon Landfill and pay bond-related costs. GSWA will be transferring funds to the General Fund based on the continuing covenant agreement with GovGuam to fund the debt service payments of approximately \$3 million annually. As of July 21, 2021, the substantial completion of the construction of Cell3 at the Layon Landfill was successfully achieved.

Capital Project Fund

Revenues:	FY2024	FY2023	FY2022
Use of Money and Property	14,232	10,824	961
Expenditures:			
Transfers Out to SWOF	9		850,194
Total Expenditures		338	850,194



Debt Service Fund Revenues: Use of Money and Property 421.062 280,449 8,048 20,989,625 Transfer In from GF 17,777,041 19,141,723 Transfer In from SWOF 3,047,833 3,045,854 3,044,146 Total Revenues: 21,245,936 22,468,026 24,041,819 Expenditures: Principal 12,100,000 13,340,000 12,690,000 10,011,500 10,647,500 11,298,250 Interest 23,987,500 23,988,250

CHALLENGES

The Guam Solid Waste Authority (GSWA) faces several significant challenges and strategic initiatives in the near future:

Implementation of an Island-Wide Collection System:

- Transitioning to a computerized routing system is essential but presents technological and employee training hurdles.
- In the short term, a 5-day collection schedule for refuse and recycling will be implemented based on institutional knowledge.
- An extensive recycling education and enforcement program will be launched to improve recycling compliance and
 efficiency.

Employee Development and Training:

- · Ongoing training efforts in safety, conduct, and skill enhancement will continue.
- Support for employee education will be expanded, including sponsorship for employees pursuing degrees.

Infrastructure Development Delays:

- Procurement legal delays have hindered long-term infrastructure planning for Layon Landfill.
- Critical projects—including cell closures, solar panel feasibility, landfill gas extraction, and the design and construction of the next disposal cell—are stalled.
- The current Cell 3 is projected to reach capacity in approximately five years, posing a threat to the permitted disposal
 capacity on the island.

Sustainable Fleet and Fuel Initiatives:

- By early 2026, GSWA's collection fleet is expected to be carbon neutral, utilizing waste cooking oil to power diesel trucks.
- This biofuel reduces greenhouse gas emissions but requires GSWA to develop internal fuel refining capabilities and maintain electric trucks.

These initiatives reflect GSWA's commitment to improving operational efficiency, environmental sustainability, and workforce development amidst regulatory and logistical challenges.

OUTLOOK

GSWA has a comprehensive and forward-thinking plan to enhance sustainability and operational efficiency. Here's a summarized overview of the initiatives:

- 1. Electric Fleet Acquisition: Transitioning to electric vehicles to reduce reliance on fossil fuels.
- 2. <u>Alternative Fuel Use: Utilizing island-used cooking oil</u> to convert into biodiesel, fueling the remaining diesel fleet, and supporting waste-to-energy efforts.

3. Waste Collection Optimization:

- . Implementing a 5-day refuse and recycling schedule.
- . Using computerized routing to ensure full coverage and efficiency.

4. Enhanced Customer Service:

. Launching a user-friendly website for notifications and payments.

5. Handling Special Waste:

- . Authorized to accept contaminated soil, asbestos, treated wood, and FOG.
- . Converting FOG into biodiesel to power the diesel fleet.